# SEASON PORTAL GUIDELINE FOR CUSTOMER/SEASON PASS USER



#### REGISTRATION

1. Please check your inbox from email that registered to First Parking. Invitation will submit to you after complete database registration.

Welcome to First Parking Season Parking	Portal (External) > Inbox ×	
FIRST PARKING <firstparking@season-parking.com> to me, firstparking</firstparking@season-parking.com>		9:57 AM (2 minutes ago) 3
	📔 first parking	
	Welcome Email	
Hello <u>nabil@first</u> Your email is re	tparking.com.my ady to go. Sign in to start using it.	
Account information	ation	
Login username Login password	⊧ : <u>nabil@firstparking.com.my</u> I : wen123	
Click here to le Please do not n	<mark>ogin</mark> eply to this email	
Questions or co	mments? Email to us season@firstparking.com.my	

2. Please click 'Click here to login' and fill up with your username and password given. You can change with your own password and please select your car park site – **OTHER CARPARKS** 

Π		
	FIRST PARKING - SEASON PARKING ONLINE PORT	4L
Log	gin	
Sign i	in to your account	
1	email address	
	password	
Sho	ow Password	
	OTHER CARPARKS	~

### PAYMENT

1. Please check all your details and click pay 'green button' for the unpaid invoice and will directing to payment gateway. Payment will be use by FPX Banking.

D Overview:			
ixpiry Date:		Card No:	
2024-01-31		0145	
ull Name:		Monthly Parking Rate:	
SHARIFAH NUR'ATIRAH BINTI S ALWI		RM50.00	
ompany:		Car Plate No:	
KUENBUILD SDN BHD		VFC 3634	
C /Passport :		Contact No:	
920611-04-5120		010-3557921	
9 Unpaid Invoice			
Invoice No		Item Price (RM)	Status
10.0004584		BMED 00	
1NV0004684		KINDU.UU	T PAY
INV0004862		RM50.00	TE PAY
RM93.28	3		Due 07/04/2
Pay with:	king	◆грх 🤅	Due 07/04/2
Pay with:	sing	<pre> FPX (</pre>	Due 07/04/2
Pay with:	king Bank of China (offline)	CIMB Clicks	Due 07/04/2
Pay with:	king Bank of China (offline)	CIMB Clicks	Due 07/04/2
Total RM93.28 Pay with: A Online Bank Maybank2u PBe	S S S S S S S S S S S S S S	CIMB Clicks	Due 07/04/2
Total RM93.28 Pay with: Online Bank Maybank2u PBe PBe	King Bank of China (offline) HLB Connect	CIMB Clicks affinonline	Due 07/04/2
Pay with: A Online Bank Maybank2u PBe Allianceonline	king Bank of China (offline) HLB Connect AmOnline	CIMB Clicks	Due 07/04/2
Total RM93.28 Pay with:	king Bank of China (offline) HLB Connect AmOnline IDESN	CIMB Clicks	Due 07704/2
Pay with: A Online Bank Maybank2u PBe Allianceonline i-Rakyat	Amonline Marks N	CIMB Clicks CIMB Clicks AffinOnline Bank Islam Internet Banking	Due 077/04/2
Total RM93.28 Pay with: Online Bank Maybank2u PBe PBe allianceonline i-Rakyat	king Bank of China (offline) HLB Connect MCDNIINE MUBSN S	FPX (Contine Bank Islam Internet Banking HSBC Online HSBC Online Banking	Due 07704/2

2. Please print FCP OFFICIAL RECEIPT as your references and do not screenshot of email payment information from any bank regarding your deduction. We will refer to FCP OFFICIAL RECEIPT only.



3. You can check your payment history and reprint receipt.

O Dashboard	Home / Payment History					
Payment History						
© Setting	III Result					
E Logout	Column visibility					Search:
	Invoice Date	Invoice No	Payment Type	Amount(RM)	Status	Option
LAST LOGIN: 2024-02-20 10:22:24	2023-12-26 12:52:00	INV0004512	ONLINE	100.00	Paid	Ð
	2024-01-10 00:00:00	INV0004684	ONLINE	50.00	Unpaid	
	2024-02-10 00:00:00	INV0004862	ONLINE	50.00	Unpaid	
	Showing 1 to 3 of 3 entries					Previous 1 Next

#### **CHANGE PASSWORD**

1. Click setting and fill up your current password and new password.

⑦ Dashboard	Home / Setting	
Payment History		
© Setting	Change Password	
E Logout	Current Password	
		Please enter your current password
LAST LOGIN:	Password	Enter Password.
2024-02-20 10:22:24		Please enter your new passiond
	Re-enter Password	Enter Password.
		Hease re-enter your new passiono
		Submit

#### FORGOT PASSWORD

	EIRST PARKING - SEASON PARKING ONLINE PORTAL	
L Si	Login Sign in to your account email address	
	password  Show Password  OTHER CARPARKS	11
FC	Forgot Password Login By clicking Login , you agree to the First Parking Terms and Conditions & Privacy Policy	à.

1. Click forgot password and check your email inbox. You will directing to rest your own password

#### FORGOT LINK TO SEASON PORTAL

1. Please find us at google and type 'FIRST PARKING CUSTOMER ONLINE PORTAL' or please search our url <u>https://season-parking.com/firstparking/customerportal/login</u>



Skip Advertisement if appear after you scanned

- 2. For upcoming invoice (monthly basis), please login without receive any email anymore. You can save our previous email and set as bookmark or search our url above as your references.
- 3. Any lost season card ,termination, change email, change vehicles number, please proceed to car park office for more details.
- 4. Please click here for Season Portal Guideline for customers.



## THANK YOU